



CRMunleashed Version 3.8

Search: [Bookmark this page](#)

Dashboard Activities Clients Customer Service Reports Administration

Dashboard [Go To : Dashboard]

Advanced Search

Calendar

Campaigns

Lead Submission

Mass E-mail

My Company

My Password

Users

Roles

General Settings

My E-mails

Send New Mail

Templates

Search For: Search Criteria: Start with Containing Exact with

Search By:


Text:

Pipeline by Sage and Type [Show](#)

Memos [Show](#)

Leads assigned to you pending an action [Show](#)

Cases assigned to you pending an action [Hide](#)

Expert Help  **When You Need It**

THE INVENTORY SOFTWARE SOLUTION
YOU CAN RELY ON.



CRMunleashed:

CUSTOMER MANAGEMENT & CALL CENTER SOFTWARE

The Simple Yet Powerful (SFA) Solution for Your Business

Learn how CRMunleashed can help you monitor sales opportunities, grow profit margins, track customer interactions -- and gain complete insight into your sales and customer support processes. Proven and Affordable CRM / Call Center Software Solution

For a non-hosted (out-of-the-box) Customer Relationship Management and Call Center software solution

A seamless non-hosted On-Premise call center and CRM software solution accessible from an internet browser for small to medium- sized businesses or individuals that wish to install and maintain CRMunleashed on there own hardware at there own location.

For a hosted Customer Relationship Management and Call Center software solution

A hosted On-Demand call center and CRM software solution delivered over the Web and accessible from an Internet browser at a fixed price per user per month. Customers can deploy CRMunleashed quickly, easily, and affordably, without any up front IT investments.

Sales

With CRMunleashed - a customer management solution you can depend on), reps spend more time selling and less time on administration.

- Sales Force Automation
- Document sales activities
- Improve Sales Productivity
- Enjoy the time savings of Enhanced Workflow Automation
- Activity Management
- Territory Management
- Online Calendar & Group Scheduling
- Automatic Forecasting
- Powerful Sales Analytics
- Generate reports on sales opportunities and forecasts

Contact Management

Get instant access to every contact detail to better manage and build your business relationships. Customer Relationship Management Software Solution

- Robust Customer Management
- Create and send personalized letters, faxes, and e-mails
- Team-Based Collaboration anytime from anywhere
- Time management & Notification alerts & reminders
- Online Calendar & Group Scheduling
- Document Management

Customer Service and Support

Isn't it time you stopped losing customers due to poor customer service?

- Call Center Automation
- Service contract management
- Case Assignment and Workflow
- Case Tracking
- Case Queues and Routing
- Escalation and Notification
- Integrated Knowledge Management
- Online Calendar & Group Scheduling
- Customer History
- Around the Globe Service
- Performance Metrics

Marketing

Use CRMunleashed to manage leads, convert them to opportunities, ensure data quality, and analyze and report campaign results.

Automate your Marketing Processes

Complete Campaign Management

Quantify Marketing Impact

Lead Management

Create/ perform email and document marketing campaigns

Intelligent Marketing

Your growing business needs an affordable, integrated sales force automation solution that enables you to optimize customer relationships, empower your sales force to create and close deals and keep on top of your customer service and support issues resulting in a more satisfied customer base. That solution is CRMunleashed. At a time when acquiring and retaining customers is more crucial than ever, building customer satisfaction and loyalty is critical to your success. Regardless of how, when or where your customers, partners and prospects choose to interact with your company, your ability to successfully manage these relationships gives you a decisive advantage in markets crowded with fierce competition.

CRMunleashed - Built to Perform

CRMunleashed is a Customer Relationship Management software solution that uses industry-leading technology to foster better business practices and effortless information exchange throughout your enterprise. With our business intelligence software solution, you can quickly perform CRM analytics, manage and automate sales, marketing and customer care activities across all points of contact. Regardless of how, when or where your customers, partners and prospects choose to interact with your company,